

Hand-Held 2-Way Remote Keypad

User Manual

Introduction

The REM3 is a stylish wireless hand-held 2-way remote keypad. The REM3 provides independent arming / disarming in any mode (arm, sleep, stay, or off) for two partition. It also displays the system status for both partitions with visual and audible feedback via its two independent row of lights. Furthermore, the REM3 can display your arm status, whether you are close to home or away.

Overview

1. How to add a remote to your system - see reverse
2. How to unlock the remote - see below
3. How to view system status - see below
4. How to arm / disarm your system using arm keys - see below
5. Understanding your remote control's feedback - see below and Remote Control Feedback on reverse
6. How to toggle PGMs (programmable outputs, such as a garage door) using PGM Keys - see below
7. How to trigger panic alarms using Combo Keys - see below
8. How to replace the battery - see reverse

Remote Control Overview

Unlocking the Remote

- To prevent the keys from being accidentally pressed, the remote is locked when not in use. Press & hold the Information Key [i] for one second to unlock your remote.
- The remote will lock again after five seconds of inactivity.
- Unlock the remote to perform any action.

Viewing Current System Status

1. (Must be in range of your system) Press & hold the Information Key [i] for one second.
2. Press & hold the Information Key [i] again for one second to see the current system status.

Viewing Last System Status

1. (Can be out of range of your system) Press & hold the Information Key [i] for one second.
2. The remote will then display the last system status saved by the remote.

Remote Control Feedback

The Information light displays feedback of both your system and your remote's status. See the Remote Control Feedback table on reverse.

Arming/Disarming Your System

1. Press & hold the Information Key [i] to unlock the remote.
2. Press the [ARM], [SLP], [STAY] or [OFF] key for partition 1 and/or partition 2 until the beep.
3. Enter your user code on the remote. The system is armed / disarmed.

Note: See the Remote Control Feedback table on reverse for a description of the visual and audible feedback when arming / disarming your system.

Arming/Disarming Your System Using One-Touch

1. Press & hold the Information Key [i] to unlock the remote.
2. Press the [ARM], [SLP], [STAY], or [OFF] key for partition 1 and/or partition 2 until the second beep. The system is armed / disarmed.

Note: One-touch arming/disarming must be set by your installer.



Using the PGM Keys

1. Press & hold the Information Key [i] to unlock the remote.
2. Press and hold the desired PGM key (1 to 6) for three seconds to trigger the programmed action.
3. Enter your user code on the remote.

Note: PGM keys can be programmed so that there is no need to enter your user code. Simply unlock the remote and press and hold (3 sec.) the desired PGM key. Consult your installer for more information.

Using the Combo Keys

1. Press & hold the Information Key [i] to unlock the remote.
2. Press and hold both keys simultaneously ([x] + [✓] or [●] + [●]).

Note: Combo keys are used to trigger an action (e.g., alert the fire department & other panic alarms) without unlocking the remote or entering a user code. Combo keys must be set by your installer.

Adding a Remote to Your System (Use your keypad)

If not already done so by the installer, your remote needs to be added to your system. To assign the remote to your system, follow the steps below, using your keypad.

Step	Action	Details
1	[⏻] + [MASTER CODE]	The [⏻] key will flash. Light/key on = user already programmed.
2	[USER NUMBER]	Enter a user number: 01 to 32
3	[CODE]	Enter 4- or 6-digit code
4	[CONFIRM CODE]	Re-enter 4- or 6-digit code
5	[LEARN REMOTE]	Press the information key [i] on the designated remote to assign it to the system. Important: For partitioned systems, go to step 6. For non-partitioned systems, go to step 2 to add another remote or press [CLEAR] to exit.
6	[1] and/or [2] + [ENTER]	Assign the user to one or both partitions, then press [ENTER]. Go to step 2 or press [CLEAR] to exit.

Remote Control Feedback

Your REM3 provides visual and audible feedback to acknowledge your actions (e.g., arming or disarming), and to inform you of the status of your system or remote. Refer to both tables below to understand what your remote is telling you.

Action	Visual Feedback (Lights)	Audible Feedback
Arming: Press [ARM] Press [SLP] Press [STAY]	Arm / Sleep / Stay: On	“beep-beep-beep-beep”
Disarming: Press [OFF]	Off: On	“beep-beep”
Triggering an Exit Delay: Press [ARM] Press [SLP] Press [STAY] Press [OFF] (only in StayD mode)	Arm / Sleep / Stay: Flash	“beep-beep-beep-beep”

System / Remote Status	Visual Feedback (Lights)	Audible Feedback
System in alarm	[i]: Red flash (arm light also flashing)	“beeeeep...” (two-tone & continuous)
Remote unlocked	[i]: Yellow on	
Remote waiting for code entry	[i]: Green on	
Remote transmitting information to your system	[i]: Yellow blink	
Remote failing to communicate with your system	[i]: Red flash fast	“beeeeep” (3.sec.)
Remote low battery indicator	[i]: Red flash	

Replacing Your Battery

1. Remove the screws from the back of the remote control. Carefully remove the back cover to avoid losing the two rubber cylindrical buffers.
2. Pull the tab to remove the battery.
3. Insert the new battery by placing it in the battery holder. Make sure the positive side of the battery is inserted face up.
4. Set the back cover in place, and fasten it with the screws.

Warranty

For complete warranty information on this product please refer to the Limited Warranty Statement found on the website paradox.com/terms. Your use of the Paradox product signifies your acceptance of all warranty terms and conditions.

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